Pivotal provides outsourced human resource (HR) and payroll services across the country as well as temporary staffing services throughout the Greater Toronto Area. The current enterprise HR Information Systems (HRIS) solutions available to Pivotal's clients were too expensive and confusing for the needs of a smaller companies. To understand and address the needs of this market, Pivotal asked George Brown's Business Analyst program for help. Students elicited business and system requirements, modeling a system that would let the company see how their portal would look and feel to a user, giving Pivotal the ultimate in for entering the market: a little perspective.

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